

## Appendix 4

### Strategy Action Plan

The following is the draft Action Plan to address the gaps in provision and process identified in Section 5.

Action	Responsible	By When
<b>1. A strategic decision to be taken to retain Supporting People funded services for 2008 –11 while recognizing the opportunities that the LAA presents for widening the definition of preventative services and increasing the possibility of jointly commissioned services.</b>	Nick Davies to present to the Adult Social Care and Housing Management group.  Consultation about the strategy  Sign off of the strategy by Cabinet	September 2008
<b>2. A strategic decision to be taken that the boroughs moves towards offering an element of the SP budget to fund individual budgets by April 2010.</b>	Nick Davies to present to the Adult Social Care and Housing Management group.  Consultation about the strategy  Sign off of the strategy by Cabinet	September 2008

<p><b>3. Priority Actions in relation to Older People :</b></p> <p><b>3.1. There is a no overprovision of Sheltered Accommodation but the existing provision needs to be reconfigured to provide more extra care and provision for service users with dementia.</b></p> <p><b>3.2. Some of the stock is not strategically relevant e.g. bedsits and no lifts and needs to be remodelled</b></p> <p><b>3.3 Support models need to become more flexible to follow the service user not the building</b></p> <p><b>3.4. Support charges need to be aligned they currently vary wildly</b></p> <p><b>3.5. There needs to be an assessment of support need prior to service users being provided with supported / sheltered accommodation people are currently placed in sheltered housing on the</b></p>	<p>Nick Davies &amp; Jane Fernley</p> <p>Delivering in the context of the Adults &amp; Housing Transformation project.</p>	<p>April 2009</p>
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basis of housing need and age with no assessment of support undertaken. SP has developed a process we need Housing colleagues to adopt this.

3.6. The Older Owner Occupied sector in Harrow – comprising 80% of the 60+ population, will need to be appropriately catered for. Therefore we will continue to monitor the uptake of the floating support service and consider increasing floating support to older people in future.

3.7. We will need to work with housing colleagues and RSLs to consider the need to provide equity share sheltered housing that will offer an option to older people who want to move to this provision while not losing out on equity.

<p><b>Priority Actions For Longer Term conditions.</b></p> <ul style="list-style-type: none"> <li>•1. Generally to provide more supported independent living accommodation for people with LT needs but in a generic setting. In the context of the Accommodation strand of the Adults and Housing Transformation project, and alongside the plans for .</li> <li>•2. Develop an accommodation based service for dual diagnosis in consultation with DAT and MHT using the delivery vehicle of the West London Lookahead Each project.</li> <li>•3. Evaluate the longer term MH pilot and plan for future needs</li> <li>•4. Combine the Mental Health and Drug and Alcohol floating support services into a dual diagnosis service to ensure</li> </ul>	<p>Nick Davies &amp; Dick van Brummen</p> <p>Delivering in the context of the Adults &amp; Housing Transformation project.</p>	<p>Aligned with the Transformation project deadlines</p>
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<p>lack of duplication and maximization of provision.</p> <p>•5. Develop more Shared Ownership options in the first instance for people with a Learning Disability</p> <p>•6. In the areas of Physical Disability - Work with housing to ensure that there is appropriate adapted accommodation / HIA / Telecare services.</p> <p>7. Continue to monitor the need for specific housing related for individuals with HIV/ AIDS.</p> <p>8. Develop Generic floating support to offer services outside of traditional categories of floating support including younger people with a physical disability.</p>		
<p>4.Priority actions in relation to socially Excluded groups</p> <p>i. Services will be developed to support the</p>	<p>Nick Davies , Housing and Social Care colleagues</p>	<p>Ongoing</p>

<p>delivery of the reduction in TA target.</p> <p>ii. Short term support services will be developed in Vernon Lodge.</p> <p>ii. Temporary Accommodation support services will be reviewed at an early stage of the procurement timetable</p> <p>i. For Young People the new provision planned of 9 units of accommodation to be provided in 2008 by HCHA and the YMCA.</p> <p>ii. We will alongside our West London colleagues work</p>		
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<p><b>with a provider to monitor the single homeless F/S service</b></p> <p><b>iii. We will continue to work closely with the leaving care team and youth offending team to ensure that services meet the range of young people's housing related support needs.</b></p> <p><b>i. Buy into a West London project to provide harrow with units of accommodation based drug detox.</b></p> <p><b>ii. The need for a dual diagnosis provision means that as stated in the section about</b></p>		
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<p><b>Mental Health needs there is a need to combine the D&amp;A support service into a dual diagnosis service.</b></p> <p><b>iii. Working with West London colleagues to deliver the Domestic Violence review recommendations.</b></p> <p><b>iv. To focus on ensuring an ongoing analysis of need and ensuring that all SP services are accessible to the refugee and asylum communities.</b></p> <p><b>v. To review the Somali needs pilot. This</b></p>		
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<p>project will be evaluated and may evolve to examine other refugee groups needs.</p> <p>vi. To monitor the introduction of the HAWK worker that SP funds. Particularly against targets for enabling people to move into the private sector.</p> <p>vii. To develop a Generic Floating support service to pick up the housing support needs of people such as the younger generation with a physical disability who fall outside of the existing F/S</p>		
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<p><b>viii.</b> eligibility criteria. To continue to work with Housing colleagues to review housing related support for Gypsy and Travellers.</p> <p><b>ix.</b> To ensure that BME households are able to access the full range of Supporting People provision regardless of ethnicity.</p>		
<p><b>1. Gaps in Process.</b></p> <p><b>1. Build on existing work to develop a single point of referral – which could develop into a brokerage service for housing related support</b></p>	<p>SP Team</p>	<p><b>To 2011</b></p>

<p><b>2. Build on the Move On panel with Housing colleagues to develop additional move on alternatives e.g. private sector</b></p> <p><b>3. Capacity building with providers to ensure that they are in a position to deliver in a landscape of choice and self directed care.</b></p> <p><b>4. Agree long term contracts for independent living provision / short term contracts for F/S etc to enable a flexible response to capital funding and individual budgets</b></p>		
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